



Rebuilding Broken Lives

Person Served Rights

1. All persons served shall have explained to them and receive a copy of their rights as persons served of The Way Back Inn, Inc.
2. Access to treatment will not be denied on the basis of race, religion, ethnicity, sexual orientation, HIV status, or handicapping conditions {as specified in the ADA Act of 1990 (42 USC 12101)}.
3. Services will be provided in the least restrictive environment available. Services will not include restraints or restrictions, be free of abuse, financial or other exploitation, retaliation, humiliation or neglect.
4. All persons served have the right to confidentiality of HIV/AIDS status and testing and anonymous testing as specified in IDHS/SUPR Rules 2060.321.
5. All persons served have the right to give or withhold informed consent regarding treatment and regarding personal confidential information.
6. Persons served have a right to a description of the route of appeal available when a person disagrees with the agency's decisions or policies.
7. All persons served have the right to ask and receive explanations and rationales for any method of treatment utilized by staff members.
8. The persons served has the right to refuse treatment of any specific treatment procedure and the right to be informed of the consequences resulting from such refusal.
9. Persons served has the right to review their clinical chart in the presence of their primary counselor or the clinical supervisor.
10. Each person served will, on request, have access to his/her current persons served fees records, in the presence of his/her Primary Counselor.
11. All persons served shall be eligible to receive services, regardless of the sources of financial support.
12. All persons served are entitled to the right to privacy with respect to visitors to the facilities (i.e., educational or other group visitation to the Program) and shall be notified in advance before any group or individual tours the facility.
13. No information will be released to or sought from any other agency unless the persons served has signed as Authorization for Release of Information form to or from any other agency.
14. Persons served privacy and confidentiality will be strictly maintained in accordance with the provisions of the Federal Privacy Act of 1974, Public Law 93-579 (5 USC, 552a) and Chapter 1, Sub-Chapter A, Title 42, of the Public Health Manual and DHS/SURP Rule 2060.319.
15. All statistical data collected for reporting purposes to funding and monitoring agencies shall be processed in a way that protects the identity of the individual resident. Under no circumstances will lists of persons served' names be made available to outside agencies or organizations.
16. In case of medical emergencies, information contained in the persons served record may be released to the physician and/or hospital staff providing emergency treatment to the persons served.
17. A persons served has the right to terminate treatment at any time.
18. Referral to the Ombudsman is recommended in case of unresolved grievances.
19. The persons served is notified and an explanation given for any clinical interventions by the primary counselor or clinical representative. Reviewed by the supervisor in case management during staffing. The persons served is informed of their right to an explanation of the given clinical interventions and right and route of appeal. The primary counselor brings appeals to the clinical supervisor.
20. When medications are prescribed the persons served has the right, to the extent permitted by law, to refuse specific medications.
21. Persons served will have the right to access self-help, usually 12 steps based and peer support. Persons served will have the right to discuss with the clinical team and alter 12 step support and peer support.
22. Person served have the right to advocacy support when person served feels the need for an advocate. Advocates can be involved in treatment services as permissible by law and policy and procedures of the WBI.
23. Persons served have the right to bring any complaints, suggestions, or allegations regarding staff, other persons served, or others to the executive director. All allegations will be treated with adherence to confidentiality, and investigated in accordance with Way Back Inn policy and procedures. No retaliation will result based on persons served express of concerns, complaints, or allegations that are truthful.

(please ask if you would like a copy)

